






## Meter Alarms

Meter Alarm Icon	Status Indicator	Alarm Description
	Meter Functioning Correctly	Meter operating correctly.
	Meter Alarm	<ul style="list-style-type: none"> <li>Empty pipe: “err” displays on LCD. Alarm clears when pipe is filled.</li> <li>Maximum flow rate is exceeded. No consumption is displayed until back within specified flow range. Both the meter functioning correctly and the meter alarm is active.</li> </ul>
	Suspected leak	Meter detects 24 hours without one 15-minute interval of no flow. The alarm clear automatically when a 15-minute no-flow interval occurs.

**Office Hours** Monday – Friday, 8 a.m. – 5 p.m.

### Physical Address

3523 Liberty Dr

### Mailing Address

P.O. Box 206022 Dallas, Texas 75320-6022

**Website:** [Pearlandtx.gov](http://Pearlandtx.gov)

**Email:** [Waterbilling@pearlandtx.gov](mailto:Waterbilling@pearlandtx.gov)

### Contact

#### Water Billing & Collection

281.652.1603

#### Engineering & Public Works

281.652.1900

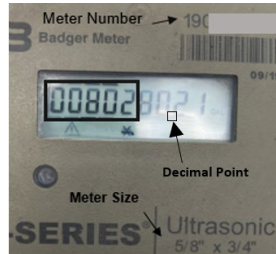
Information listed will assist you in the following:

- How to Read your Water Meter.
- How to look for trouble spots in your home.
- Alarm indicators on your water meter and the description.

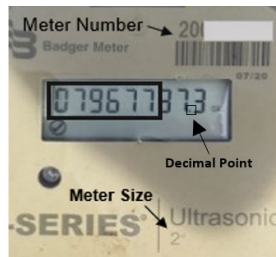
## How to Read Your Water Meter

### Reading your Water Meter

1. Open the meter box lid, make sure there is enough light hitting the screen. If the outside light is not bright enough, you can use a flashlight to light up the numbers on the meter.
2. Meters are read, left to right for billing. Based on the meter size the following digits are read and reported for billing.
  - 5/8"-1": First 5 digits, reading from left to right.



- 1.5: - 2": First 6 digits, reading from left to right.



### Billing Calculations

Current reading – previous reading = Usage x 100.

(City bills usage in 100's of gallons).

Example: 2935 – 2875 = 60 x 100 = 6,000 gallons.

## A Trouble Spot Check List

1. Check your water tank on commode for seeping supply valves causing overflow, bail and flap valves not seating properly



2. Check for dripping or open faucets on shower, sink, outside faucet etc.

3. Check for open or seeping valves on water heater, washer, or dishwasher



4. Check for leaking pipes or fitting in your house or between the meter and your house.



5. Check pipes and equipment to your pool, fishpond, fountain, irrigation system, water softener, etc.