



Dear City of Pearland Business Owner/Agent:

During the Fall of 2020 the City of Pearland solicited competitive bids for our city-wide Solid Waste Hauling franchise agreement to ensure the best pricing, value, and services for our residents and commercial businesses. Several companies responded to our request for bids and the company that offered the best value for our City, both residentially and commercially, was Frontier Waste Solutions.

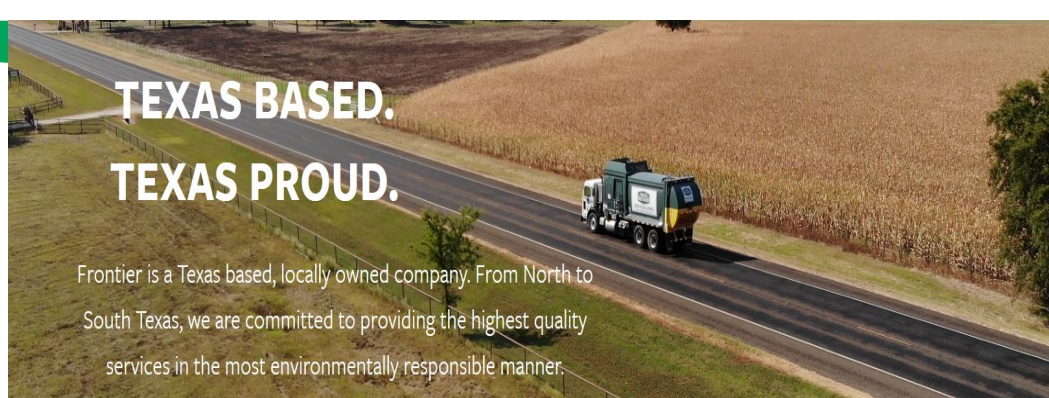
**The contract with Frontier Waste begins October 1, 2021, and they will assume all hauling of solid waste duties in the City of Pearland city limits, which includes trash, recycling, and roll-offs.** Prior to October 1<sup>st</sup>, you will receive mailings, email notifications, phone calls, and/or a visit from Frontier Waste representative(s). Frontier Waste is working to make the transition as seamless as possible. When they contact you, they will discuss your service needs, show you what their billing will look like, and discuss any concerns or updates you might have regarding your solid waste service(s).

The new solid waste rates will be *reduced* from the current rates for the same service level. Frontier Waste will be working closely with Waste Management during this transition in delivering new dark green dumpsters and removing existing dumpsters to ensure no disruption to your routine service.

The City of Pearland is excited to be contracting with Frontier Waste Solutions and looking forward to building this new solid waste relationship. Frontier Waste will be located just a few minutes north of the City of Pearland and has committed to provide quality service for all residents and commercial businesses. Our Environmental Services team will also be monitoring Frontier Waste's services to ensure your services are meeting the City of Pearland's and your expectations. Please feel free to contact us with any questions you may have regarding this change at 281.652.1900.

Thank you,

Laurie Rodriguez  
Environmental Services Superintendent



August 1, 2021

Dear Pearland Business Owner/Agent:

You have previously received a letter from the City of Pearland explaining that Frontier Waste Solutions will be your new refuse hauler as of October 1, 2021. We are excited to service you, your business, and the community for years to come.

You will be seeing a new bill for services beginning October 1, 2021, and that will be from Frontier Waste. We have attached an example of a typical Waste Management bill you receive monthly as well as an example of a bill you will receive from Frontier Waste Solutions. You do have an option to pay online, receive bills solely via email, as well as sign up for automated payments. All of these options you can access at <https://frontierwaste.com/> under the "Pay Your Bill" tab at the top right corner, at your convenience. If you have any questions regarding paying your bill, please contact our Customer Service Center or your assigned sales representative John Briggs directly.

To ensure a smooth transition, please do not hesitate to reach out to our Customer Service Center or your assigned sales rep to update any discrepancies you may see on your account, such as contact information, billing address, etc. that we may need for our records. You can find direct contact information below.

We at Frontier Waste Solutions look forward to partnering with you and your business beginning in October of 2021. We hope this packet of information has answered all your questions regarding this process.

Thank you for your time.



Assigned Rep: John Briggs

Email: [jbriggs@frontierwaste.com](mailto:jbriggs@frontierwaste.com)

Direct Line: 832-980-8821

Customer Service Center: 936.258.9035

# TEXAS BASED. TEXAS PROUD.



Frontier is a Texas based, locally owned company. From North to South Texas, we are committed to providing the highest quality services in the most environmentally responsible manner.



## Frontload Dumpster Pricing Comparison



Container Size/type	1/wk	2/wk	3/wk	4/wk	5/wk	6/wk	Extra p/u
2 yd	\$78.34	\$114.27	\$150.16	\$186.61	\$224.25	\$258.75	\$34.50
3 yd	\$95.37	\$144.48	\$193.57	\$242.68	\$281.75	\$316.25	\$51.75
4 yd	\$110.47	\$169.02	\$227.58	\$286.15	\$344.72	\$402.16	\$63.25
6 yd	\$136.95	\$225.67	\$286.38	\$380.94	\$475.44	\$569.97	\$69.00
8 yd	\$161.23	\$276.67	\$380.94	\$506.96	\$633.02	\$759.02	\$86.25

All applicable sales tax will be added to your account / invoice.  
 If you are tax exempt please contact our customer service department to receive a tax exempt form & return it filled out and Frontier Waste will handle the state required confirmation and approval process, once it is confirmed Frontier Waste will credit all state sales taxes back to you.  
 \*15% franchise fees included in Frontier Waste price.

<b>Casters (fee per month per container)</b>	\$10.00 per lift
<b>Locks (fee per <u>collection</u> per container)</b>	\$2.00 per lift
<b>Enclosures (fee per <u>collection</u> per container)</b>	\$3.00 per lift

# Former billing

# New billing



## INVOICE

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Frontier Waste - Houston  
For Invoice Inquires contact us by email at:  
or Phone (123) 123-1234

INVOICE #	██████████
AMOUNT	821.63
ACCOUNT #	43717
DATE	Oct 1, 2021
QUICK PAY CODE	██████████

### Customer ID:

Customer Name: ██████████  
Service Period: 05/01/21-05/31/21  
Invoice Date: 05/24/2021  
Invoice Number: ██████████

████████████████████  
████████████████████  
████████████████████

**DUE UPON RECEIPT**  
**MAKE ALL CHECKS PAYABLE TO:**  
Frontier Waste - Houston

How To Contact Us	Your Payment Is Due	Your Total Due
<p><b>Visit <a href="http://wm.com">wm.com</a></b></p> <p>To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup</p> <p>Customer Service: <b>(800) 800-5804</b></p>	<p><b>Jun 23, 2021</b></p> <p>If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.</p>	<p><b>\$821.81</b></p> <p>If payment is received after 06/23/2021: <b>\$ 842.36</b></p>

For proper credit return this portion

DATE	DESCRIPTION	WO #	PO #	QTY	UNIT RATE	TOTAL
10-01-21-10-31-21	8 Yard Trash Service			1.00	660.01	660.01
	Pearland Franchise Fee					99.00
	<b>Tax</b>					62.62
	<b>Site Total</b>					821.63

**INVOICE TOTAL 821.63**

<b>Previous Balance</b>	+	<b>Payments</b>	+	<b>Adjustments</b>	+	<b>Current Invoice Charges</b>	=	<b>Total Account Balance Due</b>
821.81		(821.81)		0.00		821.81		<b>821.81</b>

**\*\* Please look for your own unique Account ID# on your invoice.**

**\*\* This is an example billing of a customer's bill with One 8 Yard dumpster, serviced six times per week. Your specific bill might be higher or lower depending on dumpster size, quantity, & service level per week.**

DETAILS OF SERVICE				
Details for Service Location:			Customer ID: ██████████	
Pearland TX 77581-4116				
Description	Date	Ticket	Quantity	Amount
8 Yard Dumpster 6X Week	05/01/21		1.00	759.17
BRAZORIA COUNTY 0.50%				3.80
TEXAS STATE 6.25%				47.45
PEARLAND CITY 1.50%				11.39
<b>Total Current Charges</b>				<b>821.81</b>

### NOTES AND COMMENTS

Join us to save the environment by going paperless.  
Please visit [wm.com](#) to update your account and make payments



# Changes to Account

Current Account Name: \_\_\_\_\_

Primary Account Holder: \_\_\_\_\_

Secondary Contact: \_\_\_\_\_

Billing Address: \_\_\_\_\_

\_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Secondary Email: \_\_\_\_\_

Preferred Method of Contact: \_\_\_\_\_

Requested Changes in Service: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**To sign up for AUTO PAY:**  
contact your representative to receive your portal information  
**OR**  
fill out the CC or ACH info below & follow the submission instructions at the bottom of the page.

**For Credit Card**

Name on card: \_\_\_\_\_

CC#: \_\_\_\_\_

Exp Date: \_\_\_\_\_

**For Direct debit/ACH**

Name on account: \_\_\_\_\_

Routing #: \_\_\_\_\_

Account #: \_\_\_\_\_

\*\*If you submit your information for AUTO PAY, it must have your signature. By signing this you are giving Frontier Waste Solutions permission to debit your card or account automatically, when your bill comes due.

**\*\*\*Please fill out & return only if the information on your current account is incorrect, needs to be updated, or you are signing up or AUTO PAY\*\*\***

**You can return this form to the following:**

**Email** – jbriggs@frontierwaste.com

**Mail** - Frontier Waste PO Box 260310, Corpus Christi, TX 78426