AIR CP_100219393_CP_20160111_INVESTIGATION_1305299 **Texas Commission on Environmental Quality Investigation Report**

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Customer: Akzo Nobel Surface Chemistry LLC Customer Number: CN601580566

Regulated Entity Name: AKZO NOBEL SURFACE CHEMISTRY Regulated Entity Number: RN100219393

Investigation # 1305299	Incident Numbers	
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	223548	223511
	223252	223090
	223543	223266
	223253	223264
	223523	223280
	223409	223567
	223423	223569
	223519	223286
	223545	223556
Investigator: JUSTIN MAYWORN	Site Classification M.	AJOR SOURCE
Conducted: 11/19/2015 01/11/2016	NAIC Code: 325613 SIC Code: 2843	
Program(s): AIR OPERATING PERMITS		
Investigation Type: Compliance Investigation	Location: APPROX 7 MI ALMEDA RD	S OF I-610 LOOP ON
Additional ID(s): 1328 FG0042L		

Address: 15200 ALMEDA RD,

HOUSTON, TX, 77053

Local Unit: REGION 12 - HOUSTON

Activity Type(s):

AIRCOMPL - AIR CMPL - AIR

COMPLAINT INV

Principal(s):

Role Name

RESPONDENT AKZO NOBEL SURFACE CHEMISTRY LLC

Contact(s):

Role	Title	Name	Phone	
REGULATED ENTITY MAIL CONTACT	SITE DIRECTOR	MR JOS CLAESSEN	Fax Phone	(713) 433-5489 (713) 434-4479
REGULATED ENTITY CONTACT	SENIOR ENVIRONMENTAL ENGINEER	MR SERGIO SEPULVEDA	Phone Fax	(713) 434-4430 (713) 433-5489

11/19/2015 to 1/11/2016 Inv. # - 1305299

Page 2 of 6

Other Staff Member(s):

Role

Name

QA Reviewer

JOSEPH DOBY

Investigator

GABRIELLE LAMOREAUX

QA Reviewer Supervisor

MARK KOLKMEIER JOSEPH DOBY

Associated Check List

Checklist Name

Unit Name

AIR COMPLAINT INVESTIGATION

Site Wide

Investigation Comments:

INTRODUCTION Introduction

On the dates of November 14, 17, 18, 19, and 20 of 2015, TCEQ received twenty-five (25) complaints (documented in twenty (20) incidents) by telephone and e-mail regarding a strong odor in the vicinity of Shadow Creek Ranch neighborhood in Pearland, Texas.

All complainants claimed that a very strong chemical and/or garbage odor was present either in the morning (0400-0900) or in the evening (1800-2100). This odor occurred intermittently, usually once or twice per week. Complainants claimed that this had been going on for many months, and some claimed it had been occurring for years. The majority believed that the source of the odor was the Akzo Nobel surfactant plant to the northwest of the subdivision, with a fewer number claiming that the source was the Blue Ridge landfill to the west of the subdivision. Two of the complainants claimed to be experiencing health effects. One of the two complainants alleged that the odor was irritating their child's asthma. The second complainant claimed the odor caused their eyes to burn. Many of the complainants expressed concern for their health, but did not allege any health effects.

In order to identify the most probable source and to determine whether a nuisance condition existed, the investigators conducted thirty (30) minute odor logs at thirteen (13) points surrounding Akzo Nobel and Blue Ridge landfill at a distance that was approximately equidistant to the complainant's locations from the sources. Odors were assessed for frequency, intensity, duration, and offensiveness.

Map of source location is included in Attachment 1.

As a note, the TCEQ previously conducted a Minor Source New Source Review (MNSR) investigation at Akzo Nobel on October 2, 2015 (Investigation #128606).

Investigation Narrative

Date of investigations: November 19 and 20, 2015

Names of investigators: Justin Mayworn, Gabrielle Lamoreaux Time of arrival: 1017 (November 19), and 0631 (November 20)

Description of the surrounding land use: Residential and industrial

Description of the terrain: Flat with sporadic forest

Meteorological conditions November 14, 2015 (alleged incident date)

Cloud Cover: Partly cloudy Wind direction: Northeast Wind Speed: 9 mph

Temperature: 63 degrees Fahrenheit

Precipitation: o in

Source of Meteorological Conditions: Weather Underground (KAXH)

Meteorological conditions November 17, 2015 (alleged incident date)

Cloud Cover: Partly cloudy

11/19/2015 to 1/11/2016 Inv. # - 1305299

Page 3 of 6

Wind direction: Southeast Wind Speed: 16 mph

Temperature: 77 degrees Fahrenheit

Precipitation: 1.42 in

Source of Meteorological Conditions: Weather Underground (KAXH)

Meteorological conditions November 18, 2015 (alleged incident date)

Cloud Cover: Partly cloudy Wind direction: Southwest Wind Speed: 3 mph

Temperature: 77 degrees Fahrenheit

Precipitation: o in

Source of Meteorological Conditions: Weather Underground (KAXH)

Meteorological conditions November 19, 2015 (alleged incident date and investigation date)

Cloud Cover: Partly cloudy Wind direction: Northeast Wind Speed: 4 mph

Temperature: 80 degrees Fahrenheit

Precipitation: o in

Source of Meteorological Conditions: Weather Underground (KAXH)

Meteorological conditions November 20, 2015 (alleged incident date and investigation date)

Cloud Cover: Partly cloudy Wind direction: Northeast Wind Speed: 10 mph

Temperature: 71 degrees Fahrenheit

Precipitation: o in

Source of Meteorological Conditions: Weather Underground (KAXH)

November 19, 2015

Environmental Investigators Mr. Justin Mayworn and Ms. Gabrielle Lamoreaux arrived at location 1 (see attachment 3 for a map of observation locations) at 1017 to observe for odor nuisance. A very light to light manure smell was detected, but was not of sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. A thirty (30) minute odor log was taken. The investigators left the complainant's home at

At 1109 the investigators arrived at location 2 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. At 1142 the investigators left the site.

At 1147 the investigators arrived at location 3 to observe for odor. A thirty (30) minute log was conducted. A very light landfill gas smell was detected, but was not of sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. The investigators left the site at 1217.

At 1231 the investigators arrived at Southbelt Industrial Drive, Pearland. This street is a light industrial park located on the north side of Shadow Creek neighborhood. The investigators spent approximately one (1) hour slowly driving down the street observing for odor. Thirty-one (31) businesses were surveyed. No odor was detected. The investigators departed at 1328.

At 1333 the investigators arrived at location 4 to observe for odor. A thirty (30) minute log was conducted. A very light landfill gas smell was detected, but was not sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. The investigators departed at 1403.

At 1408 the investigators arrived at location 5 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigators departed at 1436.

At 1448 the investigators arrived at the Akzo Nobel surfactant plant located at 15200 Almeda Road, Houston, 77053. The investigators met with Mr. Sergio Sepulveda (Senior Environmental Engineer) and made a records request for all emissions events, upsets, or maintenance activities that could have resulted in increased or unusual

11/19/2015 to 1/11/2016 Inv. # - 1305299

Page 4 of 6

emissions for the period of August 1, 2015 to November 19, 2015. These records were provided later the same day. For the requested period there was one (1) deviation that occurred on October 26, 2015 where scrubber Voo8 was operated below the required flow for seven (7) hours. No excess or unauthorized emissions occurred during this event. This event will be included in Akzo Nobel's semiannual deviation report that is due in March 2016. The investigators departed Akzo Nobel at 1515.

At 1521 the investigators made a final odor observation at location 6. A thirty (30) minute log was conducted. A very light landfill gas smell was detected, but was not of sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. The investigators departed at 1553.

November 20, 2015

For this day of the investigation Mr. Mayworn and Ms. Lamoreaux conducted individual odor observations to increase log coverage and increase the probability of identifying potential odors during the period of o600-0900, when the odor is alleged to be the most intense and offensive.

At 0631 Mr. Mayworn arrived at location 7 to observe for odor. A thirty (30) minute log was conducted A very light landfill gas smell was detected, but was not of sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. The investigator departed at 0715.

At 0642 Ms. Lamoreaux arrived at location 8 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigator departed at 0711.

At 0727 Mr. Mayworn arrived at location 9 to observe for odor. A thirty (30) minute log was conducted. A very light chemical smell was detected, but was not of sufficient frequency, intensity, duration, and offensiveness to confirm a nuisance condition. The investigator departed at 0804.

At 0733 Ms. Lamoreaux arrived at location 10 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigator departed at 0804.

At 0856 Mr. Mayworn arrived at location 11 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigator departed at 0928.

At 0932 the investigators arrived at location 12 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigators departed at 1002.

At 1005 the investigators arrived at location 13 to observe for odor. A thirty (30) minute log was conducted. No odor was detected. The investigators departed at 1040.

Odor logs are included in attachment 2. Odor survey route maps are included in attachment 3.

Facility Authorization Narrative

A MNSR investigation was conducted at Akzo Nobel Surface Chemistry on October 2, 2015 (see investigation #1282606 for further details). The investigator reviewed the facilitie's applicable air authorizations during the investigation.

Exit Interview

A records request was made of Akzo Nobel Surface Chemistry for the period of August through November 2015 of all emissions events, upsets, and unusual events to check for compliance with emission and reporting standards. On November 19, 2105 these records were provided by Mr. Sergio Sepulveda of Akzo Nobel. A subsequent exit interview was not conducted since there were no alleged violations or additional issues.

In addition, the complainants were contacted with the results of the investigation.

GENERAL FACILITY AND PROCESS INFORMATION

Process Description

11/19/2015 to 1/11/2016 Inv. # - 1305299

Page 5 of 6

Akzo Nobel Surface Chemistry is a batch chemical processing plant which specializes in producing surfactants, including soaps and detergents. Further details can be found in the Houston regional files.

BACKGROUND

Agreed Orders, Court Orders, and Other Compliance Agreements

Based on review of CCEDS, regional office files, and enforcement database, there were four (4) Agreed Orders (AO) issued to the regulated entity by the TCEQ within the last five (5) years. There are no outstanding technical requirements in these AO.

Agreed Order Docket No. 2010 0738 AIR E. Effective Date: 02/05/2011 Agreed Order Docket No. 2010 1709 AIR E. Effective Date: 05/22/2011 Agreed Order Docket No. 2011 0120 UIC E. Effective Date: 07/02/2011 Agreed Order Docket No. 2011 0451 AIR E. Effective Date: 08/27/2011

Prior Enforcement Issues

Based on review of CCEDS and enforcement database, there was one (1) Notice of Violation (NOVs) and no Notices of Enforcement (NOEs) issued by the TCEQ to the regulated entity in the last five years.

Complaints

Based on review of CCEDS, there were fifty-five (55) complaints filed against the regulated entity for the past two years.

ADDITIONAL INFORMATION

Conclusions, Recommendations, and Current Enforcement Actions

A light to very light chemical, manure, or landfill gas odor was detected at six (6) locations during the thirteen (13) odor surveys performed during the investigation. The investigators did not note odors at a frequency, intensity, duration, or offensiveness that would constitute a nuisance condition. There were no violations alleged as a result of the investigation.

Additional Issues

No additional issues were noted during this investigation.

REPORT ATTACHMENTS

- 1. Area Map
- 2. Investigator's Odor Logs (November 19 and 20, 2015)
- 3. Odor Survey Route Maps (November 19 and 20, 2015)
- 4. Odor Investigation Checklist

No Violations Associated to this Investigation

11/19/2015 to 1/11/2016 Inv. # - 1305299

Page 6 of 6

Signed	Date 2/22/16
Environmental Investigator	Date 2/22/16
Signed	Date/
Attachments: (in order of final report subm	ittal)
Enforcement Action Request (EAR)	X Maps, Plans, Sketches
Letter to Facility (specify type): 6en Complance	Photographs
Investigation Report	Correspondence from the facility
Sample Analysis Results	X_Other (specify):
Manifests	Checklist, Odor Lag
Notice of Registration	•

Attachment 1

Area Map of Shadow Creek, Akzo Nobel, and Blue Ridge Landfill

Location: Pearland, Texas



Google earth

miles 1

Area Map

Investigation Type: CMPL								
Air Account NO: F6	0042 L							
Attachment:								
Page	of \							

Attachment 2

Odor Logs

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17			47			27
18			48			2 1
19			49			13 604
20			50			7 2
21		1	51			7
22			52			
23			53			
24			54			
25		1	55			
26			56			
27			57			
28			58			
29			59			
30			60			
Offensiver	ness: Highly Offer	sive Unp		Not U	npleasant	
	VS S	M	L	\	/L	No Odor
1 Min 10 Min						
10 Min 1 Hour						
	2157 Mas		As.	1 0		
	015 / 1/1 /	()	A A / 1	1 - 1 0		

3153 Morgan Meadow Land wind Direction coming from East, South East.

lame and ivestigat	Address of Alleged Source or's Name: Print:	o: Joseph Magu	signal Signal	gn: Malily K	Theret.
Minutes	Odor Intensity VL, L, M, S,VS	O	Minutes	Odor Intensity VL, L, M,	s, vs
min			31 min		
			32		
			33		
			34		
			35		
			36		
	_		37		
			38		
			39		
)			40		
1			41		
2			42		
3			43		-
			44		Attac
i			45		achment ge
S			46		ent
7			47		1
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			51		
2			52		w
3			53		4 1 1
1			54		
5			55		
3			56		
7			57		
8			58		
9			59		
)			60		
fensive	ness: Highly Offensi	ve	Jnpleasant _	Not Unpleasar	nt
	VS S	M	L	VL	No Odor
lin Min					
our					

wind Direction coming from the EAST Intersection of kentucky Rcl & Evergneen of.

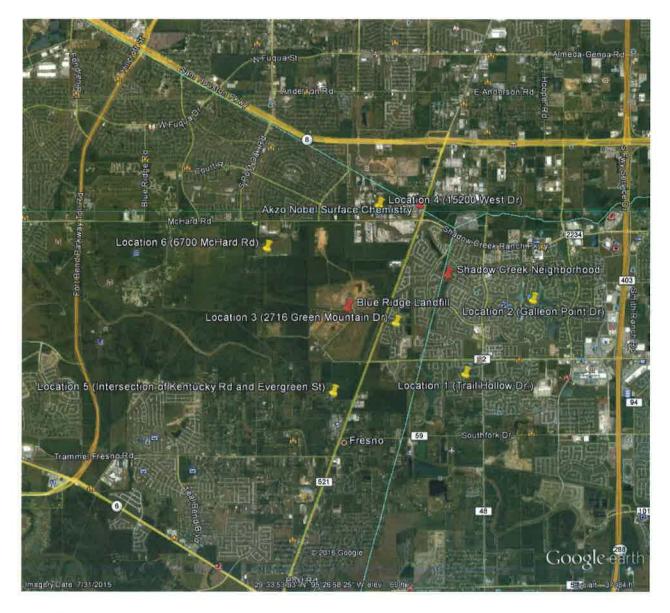
Odor Log

*	Date 11/20/2015 Investigator: Justin Mayworn
	Address. 2360 Nail Rd.
M.	wind Pilection: East, Start time: 10:05
	South East. Kalilo Le
	Location 13 Just Major
- 1	21-
à	22-
3	83
4	_ 24
5	_ 25 _
6	26 —
7	27 —
8	28—
9	29 ^
10	30 —
1(
12	
13	
14	Investigation Type: CMFL Air Account NO: F6 6092
15	Attachment: 2
16	Page13of13
17	
18	
19	
- 26	- 1
1	

Attachment 3

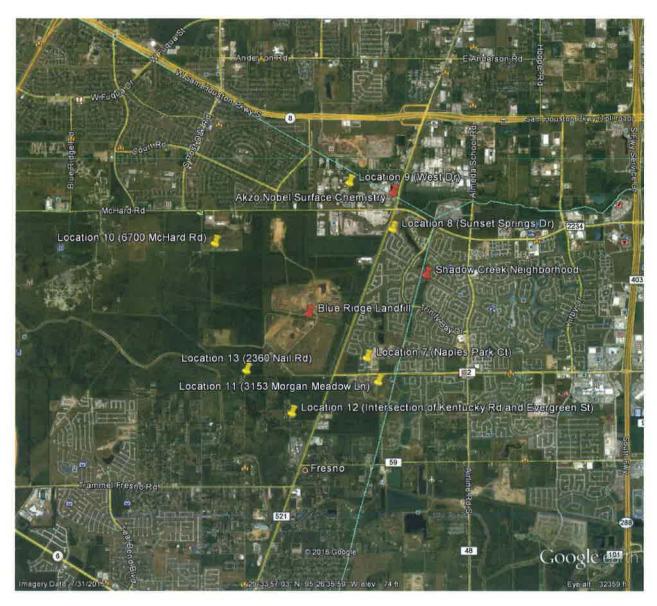
Odor Survey Route Maps

Date: November 19 and 20, 2015



Odor Survey Route May (November 19,2015)

Investigețion Typ	18 :	CM	7	
Air Account NO:		000	42	L_
Attachment:	3			
Page	(of Z	2	



Odor Survey Route May (November 20,2015)

Investigation	Type	. (M	PL		3
Air Account I	NO: F	6	0	042	L	
Attachment:		3				
Page	7	of		7		

Attachment 4

Odor Investigation Checklist

Date: November 19 and 20, 2015

TCEQ- ODOR INVESTIGATION CHECKLIST

Investigators Name	: Justin Mayworn	Gabrielle Lambreaux	
	11/19-11/20,201		
		FORMATION	
Regulated Entity: _	Akza Nobel Surfo	ace Chemistry	
Address/Location:	15200 Almeda	Rd, Houston TX 77053	
Regulated Entity No	0.1 100219393		
	HEALTH	H EFFECTS	
INVESTIGATOR (D	Ouring Investigation):		
☐ Nausea ☐ Dizziness ☐ Other	☐ Headache☐ Breathing Difficulty	☐ Irritation: (Skin Eyes Nose Three	oat)
COMMENTS: Non	it		
COMPLAINANT (hi	istorical):		
□ Nausea □ Dizziness □ Other	Headache Breathing Difficulty	Irritation: (Skin Eyes Nose Three	oat)
COMMENTS: Nov	ne		
		Investigation Type: CMPL Alr Account NO: F6 0042 Attachment: 4	. L

NUISANCE ODORS

No (if no, skip to Narrative)

Odor Detected: (Yes

ODOR OFFENSIVENESS:

INVESTIGATOR COMMENTS:

Highly Offensive Offensive					npleasan	nt N	Not unpleasant		
TYPE/D	ESCRIPTION	OF ODC	R: Land	ell 0	945, 0	hemical,	Manure		
ODOR I	NTENSITY								
Dominar	nt Odor Intensi	ity For:					7		
	Very Strong	Strong	Medium	Light	Very Lig	ght N/A			
1 Min.									
10 Min. 1 Hr.					X		-		
1 1111							J		
ODOR F	REQUENCY:								
Single Ev	vent Daily	Weekly	Monthly	Quarte	erly				
			N	ARRA	TIVE				
Compla	inant Odor Lo	og given	to compla	inant:	YES	S NO			
Complainant Odor Log attached: YES NO									
COMPL	COMPLAINANT COMMENTS: None								
					Yes	enchiostion Tve	- CMPL		