



Public Works

City of Pearland
3501 East Orange St.
Pearland, Texas 77581
Phone: 281.652.1991

pearlandtx.gov

Customer Service Inspection Certificate

General Instructions:

The purpose of the form is to certify the identification and prevention of cross connections, potential contaminant hazards, and illegal lead materials as per ***Title 30 of the Texas Administrative Code(30 TAC) 290.46(j)(4)***. The form can be completed one of two ways:

1. The form can be printed and completed manually, or;
2. The form can be completed electronically through an electronic medium (tablet, laptop computer, etc.). The blue areas on the form can be completed electronically.

NOTE: The form is intended to be completed on-site while the inspection is occurring. If the form is completed electronically, the electronic device must also be on-site for proper use of this form.

The form must be printed and signed by the Inspector that performed the work. The hardcopy original or a copy must be provided to the City of Pearland for record keeping purposes as specified in ***30 TAC 290.46(f)(3)(E)(iv)***.

Specific Instructions:

Please follow these instructions when completing the form:

1. Check boxes: If completing the form electronically, all check boxes are highlighted in blue and can be selected to make the desired indication. Selecting a box will insert an "X" in the box.
2. Remarks: The "Remarks" section of the form is expandable, which means your final report can be more than one page. Make sure to include all pages when submitting to the City of Pearland.



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Customer Service Inspection Certificate

Name of PWS:	
PWS ID #:	
Location of Service	

Reason for Inspection: New Construction
 Existing service where contaminant hazards are suspected
 Major renovation or expansion of distribution facilities

I _____, upon inspection of the private water distribution facilities connected to the
 aforementioned public water supply, do hereby certify that to the best of my knowledge:

Compliance	Non-Compliance		
		(1)	No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations.
		(2)	No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.
		(3)	No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.
		(4)	No pipe or pipe fitting which contains more than 8.0 percent lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.
		(5)	Plumbing installed after January 4, 2014 bears the expected labeling indicating ≤0.25 percent lead content. If not properly labeled, please provide written comment.
		(6)	No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines:	Lead	Copper	PVC	Other
Solder:	Lead	Copper	PVC	Other

I recognize that this document shall become a permanent record of the City of Pearland and that I am legally responsible for the validity of the information I have provided.

Remarks:

Signature of Inspector:		Registration Number:	
Title:		Type of Registration:	
Date:			



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Customer Service Inspection Certificate

Dear Pearland Water Customer:

The City of Pearland Water System is required by the Texas Commission on Environmental Quality (“TCEQ”) to obtain a completed Customer Service Inspection Certificate before providing continuous water service. Customer Service Certification requires an on-site inspection of your private water supply. The purpose of the inspection is to protect the potable water system from potential contamination. The inspection is not a plumbing inspection of the private water distribution system and does not negate the responsibility of a customer to install and maintain all plumbing in accordance with approved local, state and national plumbing codes.

Plumbing Inspectors licensed by the Texas State Board of Plumbing Examiners, licensed plumbers holding the Water Supply Protection Specialist (WSPS) endorsement or Customer Service Inspector (CSI) licensed by the Texas Commission on Environmental Quality and a certified water operator can conduct the inspection and complete the certificate form.

At the time of application for a Pearland potable water tap for the service address, the applicant signed a service agreement acknowledging the responsibility to conduct an on-site inspection. The original applicant may have been a developer, builder, plumber or homeowner. Regardless of who may have signed the original service agreement, the on-site inspection requirement is mandatory. Continuous water service is contingent upon the City of Pearland receipt of a completed Customer Service Inspection Certification.

Upon completion of the Customer Service Inspection Certification please forward the certificate to mmorrison@pearlandtx.gov. If additional information is needed call 281.652.1911.

Additional Information	Yes (Location)	No
Swimming Pool		
Alternate Water Supply		
Aerobic System		
Backflow Preventers		
Sprinkler/Irrigation		