



## Why do I need to register my alarm system?

Registering your alarm provides emergency information to first responders, allowing them to act appropriately in case of an actual emergency. Emergencies may include fire; burglary; or medical emergencies where contacting you through your alarm company may cost valuable time.

Register today at

pearlandtx.gov/alarms

Are you registered?

# Installed a new alarm?





In an effort to maximize the resources of the Pearland Police Department by reducing excessive false alarms, the City of Pearland is actively enforcing an ordinance to establish reasonable expectations of alarm users and ensure alarm users are held responsible for their use of alarm systems. If you have an electronic burglar alarm system installed in the city limits of Pearland, it must be registered. Auto and medical alarm systems are excluded.



#### How do I register my alarm system?

- Go to pearlandtx.gov/registeralarm.
- 2. Select "Register your Alarm Today."
- 3. Select "New Alarm User" or "New Accounts."
- Complete all required boxes with your information. If you receive a notice that your registration cannot be completed, contact the alarm office at 281.997.4390 or email at crywolf@pearlandtx.gov.
- 5. Select "Submit."
- 6. Your Account/Permit number will be on the top right of your registration form.
- 7. Any questions, call the alarm office at 281.997.4390.

### Residential Registration fee is \$15

- 1. To pay online, go back to home page.
- 2. Select "Current Accounts" or "Registered Alarm Users."
- 3. Enter your account number and password.
- 4. Select "Pay Now," then enter information as requested.
- 5. You'll receive an email payment receipt.
- 6. If you choose not to pay at this time, an invoice will be mailed to you.

#### How can I help prevent false alarms?

Make sure that you immediately report your false alarm to your alarm company, so they can cancel with police dispatch prior to the police department's arrival to your home or business. Ensure that everyone in your household or business has been properly trained on your alarm system. Make sure your alarm system is in good working order and inspected periodically by your alarm company.



The permit information that you provide gives emergency information to first responders, allowing them to act in case of an actual emergency. Emergencies may include fire; burglary; or medical emergencies where contacting you through your alarm company may cost valuable time. Additionally, the City wants to substantially reduce the number of false alarms that emergency personnel responds to, thereby freeing up emergency personnel to respond to actual emergencies. The permit process allows us to notify you of false alarms, which may indicate a problem with your system.